

SEXUAL HARASSMENT POLICY

Policy Statement: We are committed to providing a working environment free from sexual harassment and ensuring all staff are treated, and treat others, with dignity and respect. We recognise that sexual harassment can occur both in and outside the workplace, such as on business trips, or at work-related events or social functions, or on social media.

Sexual harassment or victimisation of any member of staff, or anyone they come into contact with during the course of their work, is unlawful and will not be tolerated. We will take active steps to prevent the sexual harassment and victimisation of all staff. Anyone who is a victim of, or witness to, sexual harassment is encouraged to report it in accordance with this policy. This will enable us to take appropriate action and provide support. Sexual harassment can result in legal liability for both the business and the perpetrator, whether they work for us or are a third party outside of our control. Sexual harassment may result in disciplinary action up to and including dismissal.

About This Policy: The purpose of this policy is to set out a framework for line managers to deal with any sexual harassment that occurs by staff and also by third parties such as customers, suppliers or visitors to the premises. This policy does not form part of any contract of employment or contract to provide services, and we may amend it at any time.

Who Does This Policy Apply To?

All Employees: This policy applies to all persons working for or on our behalf of the McSence Group of Companies which includes the subsidiary companies - *McSence Communication Ltd, McSence Ltd, McSence Services Ltd & McSence Workspace Ltd* in any capacity including but not limited to:

- ✦ All employees at all levels, prospective employees, agency workers, seconded workers, temporary workers, contractors/sub-contractors, clients, agents, external consultants, volunteers, members of the public, group's supply chain, third-party representatives and/or business partners who will be referred to in our Group policies as "all employees".

The Workplace: This policy applies to all persons working for or on our behalf of the McSence Group of Companies in any capacity at the workplace(s) as defined below which includes but not limited to:

- ✦ McSence Premises, Offices, Units, Business Park, Client's Premises, External Meeting Places, Customers' Homes, Gardens, Sheltered Housing, Whilst On-Call, On-Duty, Emergency Cover, Working from Home including On-Line Meetings, Whilst Driving in Company Time, Working Public Areas (café's, trains, coffee shops, buses etc) and will be referred to throughout this policy as "the workplace".

Who Is Responsible for This Policy: The Chief Executive Officer has ultimate responsibility for this policy. The Business Unit Manager is responsible for supervising their staff in complying with the requirements of this Policy. In particular:

- ✦ The Business Unit Manager will monitor all employees under their control and ensure adherence to this Policy.
- ✦ The Business Unit Manager will keep SMT informed of any recommendations for change or updating required to this Policy to support the Company's objectives.

What Is Sexual Harassment? Sexual harassment is any unwanted physical, verbal or non-verbal conduct of a sexual nature that has the purpose or effect of violating a person's dignity, or creating an intimidating, hostile, degrading, humiliating or offensive environment for them. A single incident can amount to sexual harassment. It also includes treating someone less favourably because they have submitted or refused to submit to unwanted conduct of a sexual nature, or that it is related to gender reassignment or sex, in the past.

Sexual harassment may include, for example:

- ✦ Unwanted physical conduct or "horseplay", including touching, pinching, pushing and grabbing.
- ✦ Continued suggestions for sexual activity after it has been made clear that such suggestions are unwelcome.
- ✦ Sending or displaying material that is pornographic or that some people may find offensive (including emails, text messages or social media content, video clips and images sent by mobile phone or posted on the internet).

- ✚ Unwelcome sexual advances or suggestive behaviour (which the harasser may perceive as harmless).
- ✚ Flirting, gesturing or making sexual remarks about someone's body, clothing or appearance.
- ✚ Asking questions about someone's sex life.
- ✚ Telling sexually offensive jokes.
- ✚ Making sexual comments or jokes about someone's sexual orientation or gender reassignment.
- ✚ Sexual assault or rape.

What some people might consider as joking, 'banter' or part of their workplace culture is still sexual harassment if:

- ✚ The behaviour is of a sexual nature.
- ✚ It is unwanted.
- ✚ It violates someone's dignity or creates an intimidating, hostile, degrading, humiliating or offensive environment for them.

A person may be sexually harassed even if they were not the intended target. For example, a person may be sexually harassed by pornographic images displayed on a colleague's computer in the workplace.

Victimisation includes subjecting a person to a detriment because they have done, or are suspected of doing or intending to do, any of the following protected acts:

- ✚ Bring proceedings under the Equality Act 2010.
- ✚ Giving evidence or information in connection with proceedings under the Equality Act 2010.
- ✚ Doing any other thing for the purposes of or in connection with the Equality Act 2010.
- ✚ Alleging that a person has contravened the Equality Act 2010.

Victimisation may include, for example:

- ✚ Denying someone an opportunity because it is suspected that they intend to make a complaint about sexual harassment.
- ✚ Excluding someone because they have raised a grievance about sexual harassment.
- ✚ Failing to promote someone because they accompanied another staff member to a grievance meeting.
- ✚ Dismissing someone because they gave evidence on behalf of another staff member at an employment tribunal hearing.

Sexual harassment and victimisation are unlawful and will not be tolerated. They may lead to disciplinary action up to and including dismissal if they are committed:

- ✚ In a work situation.
- ✚ During any situation related to work, such as at a social event with colleagues.
- ✚ Against a colleague or other person connected to us outside of a work situation, including on social media.
- ✚ Against anyone outside of a work situation where the incident is relevant to your suitability to carry out your role.

We will take into account any aggravating factors, such as abuse of power over a more junior colleague, when deciding the appropriate disciplinary action to take.

If any sexual harassment or victimisation of staff occurs, we will take steps to remedy any complaints and to prevent it happening again. These may include updating relevant policies, providing further staff training and taking disciplinary action against the perpetrator.

Third-party harassment occurs where a person is harassed or sexually harassed by someone who does not work for, and who is not an agent of, the same employer, but with whom they have come into contact with during the course of their employment. Third-party harassment could include, for example, unwelcome sexual advances from a client, customer or supplier visiting the employer's premises, or where a person is visiting a client, customer or supplier's premises or other location in the course of their employment.

Third-party sexual harassment can result in legal liability and will not be tolerated. All staff are encouraged to report any third-party harassment they are a victim of, or witness, in accordance with this policy.

Any sexual harassment by a member of staff against a third party may lead to disciplinary action up to and including dismissal.

We will take active steps to try to prevent third-party sexual harassment of staff. These may include warning notices to customers or recorded messages at the beginning of telephone calls.

If any third-party harassment of staff occurs, we will take steps to remedy any complaints and prevent it from happening again. These may include warning the harasser about their behaviour, banning them from our premises, reporting any criminal acts to the police, and sharing information with other branches of the business.

If You Are Being Sexually Harassed: Informal Steps: If you are being sexually harassed, consider whether you feel able to raise the problem informally with the person responsible. You should explain clearly to them that their behaviour is not welcome or makes you feel uncomfortable.

If this is too difficult you should speak to your line manager, who can provide confidential advice and assistance in resolving the issue formally or informally. If you feel unable to speak to your line manager because the complaint concerns them, you should speak informally to the HR department. If this does not resolve the issue you should follow the procedure below.

If you are not certain whether an incident or series of incidents amounts to sexual harassment, you should initially contact your line manager or the HR department informally for confidential advice.

If informal steps are not appropriate or have been unsuccessful, you should follow the formal procedure set out below or refer to our Grievance Procedure.

Raising A Formal Complaint: If you wish to make a formal complaint about sexual harassment, you should submit it in writing to your line manager. If the matter concerns your line manager, you should submit it to the HR department.

Your written complaint should set out full details of the conduct in question, including the name of the harasser, the nature of the sexual harassment, the date(s) and time(s) at which it occurred, the names of any witnesses and any action that has been taken so far to attempt to stop it from occurring.

If you wish to make a formal complaint about victimisation, you should submit it in writing to your line manager. If the matter concerns your line manager, you should submit it to the HR department.

Your written complaint should set out full details of the conduct in question, including the name of the person or persons you believe have victimised you, the reasons you believe you have been victimised, the nature of the victimisation, the date(s) and time(s) at which it occurred, the names of any witnesses and any action that has been taken so far to attempt to stop it from occurring.

As a general principle, the decision whether to progress a complaint is up to you. However, we have a duty to protect all staff and may pursue the matter independently if, in all the circumstances, we consider it appropriate to do so.

If You Witness Sexual Harassment or Victimisation: Staff who witness sexual harassment or victimisation are encouraged to take appropriate steps to address it. Depending on the circumstances, this could include:

- ✚ Intervening where you feel able to do so.
- ✚ Supporting the victim to report it or reporting on their behalf.
- ✚ Reporting the incident where you feel there may be a continuing risk if you do not report it.
- ✚ Cooperating in any investigation into the incident.
- ✚ All witnesses will be provided with appropriate support and will be protected from victimisation.

Formal Investigations: We will investigate complaints in a timely, respectful and confidential manner. Individuals not involved in the complaint, or the investigation should not be told about it.

We will arrange a meeting with you, usually within one week of receiving your complaint, so that you can give your accounts of events. You have the right to be accompanied by a colleague or trade union representative of your choice, who must respect confidentiality of the investigation.

Where your complaint is about an employee, we may consider suspending them on full pay or making temporary changes to working arrangements pending the outcome of the investigation, if circumstances require. The investigator will also meet with the alleged harasser (who may also be accompanied by a colleague or trade union representative of their choice to hear their account of events. They have the right to be told the details of the allegations against them, so that they can respond.

Where your complaint is about someone other than an employee, such as a customer/client, supplier or visitor, we will consider what action may be appropriate to protect you and anyone involved pending the outcome of the investigation, bearing in mind the reasonable needs of the business and the rights of that person. Where appropriate, we will attempt to discuss the matter with the third party.

We will also consider any request that you make for changes to your own working arrangements during the investigation. For example, you may ask for changes to your duties or working hours to avoid or minimise contact with the alleged harasser.

It may be necessary to interview witnesses to any incidents mentioned in your complaint. If so, the importance of confidentiality will be emphasised to them.

At the end of the investigation, the investigator will submit a report to a senior manager. The senior manager will arrange a meeting with you, usually within a week of receiving the report, in order to discuss the outcome and what action, if any, should be taken. You have the right to bring a colleague or a trade union representative to the meeting

Action Following the Investigation: If the senior manager considers that there is a case to answer and the harasser is an employee, the matter will be dealt with as a case of possible misconduct or gross misconduct under our Disciplinary Procedure. Our investigation into your complaint may be put on hold pending the outcome of the Disciplinary Procedure. Where the disciplinary outcome is that sexual harassment occurred, prompt action will be taken to address it. If the harasser is a third party, such as a customer or other visitor, we will consider what action would be appropriate to deal with the problem.

Whether or not your complaint is upheld, we will consider how best to manage the ongoing working relationship between you and the person concerned. It may be appropriate to arrange some form of mediation or counselling, or to change the duties, working location or reporting lines of one or both parties.

Any staff member who deliberately provides false information in bad faith, or who otherwise acts in bad faith as part of an investigation, may be subject to action under our Disciplinary Procedure. However, you will not be disciplined or treated detrimentally because your complaint has not been upheld.

APPEALS. If you are not satisfied with the outcome you may appeal by providing written notification to a senior manager, stating your full grounds of appeal within five working days of the date on which the decision was sent or given to you.

We will hold an appeal meeting, normally within one week of receiving your written appeal. Where practicable, the appeal hearing will be conducted by a senior manager who has not been previously involved in the case and is senior to the individual who conducted the previous meeting. They may ask anyone previously involved to be present. You have the right to bring a colleague or trade union representative to the meeting.

We will confirm our final decision in writing, usually within one week of the appeal hearing. This is the end of the procedure and there is no further appeal.

Protection and Support for Those Involved: Staff who make complaints, report that they have witnessed wrongdoing, or who participate in good faith of any investigation must not suffer any form of retaliation or victimisation as a result.

Anyone found to have retaliated against or victimised someone in this way will be subject to disciplinary action under our Disciplinary Procedure.

If you believe you have suffered any such treatment you should inform your line manager. If the matter is not remedied, you should raise it formally using our Grievance Procedure or this procedure if appropriate.

We will monitor the treatment and outcomes of any complaints of sexual harassment or victimisation we receive to ensure that they are properly investigated and resolved, those who report or act as witnesses are not victimised, repeat offenders are dealt with appropriately, cultural clashes are identified and resolved, and workforce training is targeted where needed.

Some External Resources:

- ✚ The Equality Advisory and Support Service (www.equalityadvisoryservice.com).
- ✚ Protect (www.protect-advice.org.uk).
- ✚ Victim Support (www.victimsupport.org.uk).
- ✚ Rape Crisis (www.rapecrisis.org.uk).

Reporting Outcomes, Confidentiality and Record-Keeping: Confidentiality is an important part of the procedures provided under this policy. Details of the investigation and the names of the person making the complaint and the person accused must only be disclosed on a “need to know” basis. Breach of confidentiality may give rise to disciplinary action under our Disciplinary Procedure.

When appropriate and possible, where a complaint is upheld, we will advise the complainant of the action that has been taken to address their specific complaint and any measures put in place to prevent a similar event happening again.

Information about a complaint by or about a staff member may be placed on their personnel file, along with a record of the outcome and any notes or other documents compiled during the process. These will be processed in accordance with our Data Protection Policy.

Company Intranet: Staff Zone: All the McSence Groups policies, procedures, handbooks are available on-line to all employees on the McSence Group’s Staff Zone Intranet via our website [Login | McSence](#)

Compliance: Failure to comply with the provisions of this Policy may result in Disciplinary proceedings.

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McSence Group Signatory:

David Maxwell | Chief Executive

McSence Group - McSence Communication Ltd, McSence Ltd, McSence Services Ltd & McSence Workspace Ltd

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Policy Amendments & Revisions: This policy will be reviewed annually and, if necessary, revised in the light of legislative or organisational changes. Improvements will be made by learning from experience and the use of an established annual review. Should any amendments, revisions, or updates be made to this policy it is the responsibility of the Company Senior Management Team (SMT) to see that all relevant employees receive notice and training if necessary.